



Reaching for Higher Ground in Conflict Resolution : Tools for Powerful Groups and Communities

E. Franklin Dukes, Marina A. Piscalish, John B. Stephens

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For everyone who works in and with groups-including mediators, managers, committee chairs, team leaders, consultants, teachers, and trainers-Reaching for Higher Ground in Conflict Resolution presents clear principles and proven techniques for productive group experience. The book includes a wealth of examples and practical advice on how to guide groups to: articulate the values they hold dear, develop the principles that will guide their efforts, and clarify the shared expectations that will be honored throughout their work. Here you will find the knowledge and learn the skills necessary to demystify and facilitate conflict transformation and successful group problem solving.

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